

Customer | RedotPay

RedotPay Scales Safe and Secure Global Stablecoin Payments with LexisNexis® ThreatMetrix® and LexisNexis® Bridger Insight® XG

Industry | Global stablecoin-based payment fintech

Overview

RedotPay is a global stablecoin-based payment fintech that integrates blockchain solutions with traditional banking and finance infrastructures. RedotPay's intuitive platform empowers millions around the world to spend and send digital assets, ensuring faster, more accessible and inclusive financial services. By advancing financial inclusion for the unbanked and supporting crypto enthusiasts, the company drives global adoption of secure and flexible stablecoin-powered financial solutions to bring crypto to real life.

As a Web3 (blockchain/stablecoin) and Web2 (traditional payment) hybrid platform operating at scale, RedotPay requires seamless fraud prevention and AML (anti-money laundering) compliance capabilities that can protect the entire account-to-transaction lifecycle without compromising customer experience.

Challenges:

- Fraud risks including account takeover, synthetic identity, and scam-related activities
- Complex global regulatory requirements for KYC, AML and sanctions screening
- Need to maintain seamless customer experiences while managing risk

Our solution

LexisNexis® ThreatMetrix®
LexisNexis® Bridger Insight® XG

As a global stablecoin-based payment fintech platform bridging blockchain solutions with traditional banking and finance infrastructures, RedotPay enables seamless account registration, stablecoin-based payments, global transfers, and P2P transactions. As of May 2026, RedotPay has over 7 million registered users globally in over 100 markets, with over US\$11 billion in annualised payment volume.

Operating as a hybrid Web3-Web2 platform, RedotPay is continuously strengthening its capabilities to stay ahead of evolving fraud and AML risks across the user journey. The company is proactively addressing areas such as fraud attempts, including account takeovers, synthetic identities, and scams, while scaling rapidly and meeting strict global regulatory requirements for KYC (know your customer), AML, and sanctions screening, all of which require robust operational compliance capabilities.

Key outcomes:

Over **90%** fraud detection accuracy

Faster onboarding and compliance screening

Real-time sanctions and compliance screening

Supporting **7M+** global users with scalable fraud and compliance infrastructure

Protect the entire account-to-transaction lifecycle frictionlessly

Strengthening FRAML defences with ThreatMetrix® and Bridger Insight® XG

To address these challenges and strengthen its fraud and anti-money laundering (FRAML) defences, RedotPay implemented ThreatMetrix and Bridger Insight XG. This gave the company comprehensive coverage across the full account-to-transaction lifecycle.

ThreatMetrix delivers advanced digital identity intelligence through the LexisNexis® Digital Identity Network®, analysing device, behavioral and connection signals across billions of transactions to detect fraud and scams in real time, essential for detecting nuanced fraud in the crypto-fintech environment.

Bridger Insight XG enables automated sanctions, politically exposed persons (PEPs), and adverse media screening. It uses global risk intelligence from LexisNexis® WorldCompliance™ Data, helping organisations meet regulatory obligations while maintaining fast onboarding and payment flows. Together, the solutions deliver real-time insights across onboarding, authentication and transactions, enabling RedotPay to protect users while maintaining a seamless digital payment experience.

Rapid deployment without disrupting business momentum

The LexisNexis® Risk Solutions Professional Services team worked closely with RedotPay to integrate access to ThreatMetrix and Bridger Insight XG into its payment platform. The team provided detailed technical guidance, best-practice recommendations, and responsive collaboration throughout the process.

The Professional Services team also resolved integration hurdles and implemented tailored rules for RedotPay's unique Web3-Web2 hybrid workflows. Leveraging deep industry expertise in risk identification, crypto fraud prevention, stablecoin and crypto payments, and the broader Web3 payments ecosystem, the team delivered robust AML compliance behind RedotPay's platform.

RedotPay completed the full setup, including API connections, policy configuration, testing and deployment, within just one month, allowing RedotPay to launch enhanced protections quickly without disrupting business momentum.

Over 90% fraud detection accuracy with ongoing automated monitoring

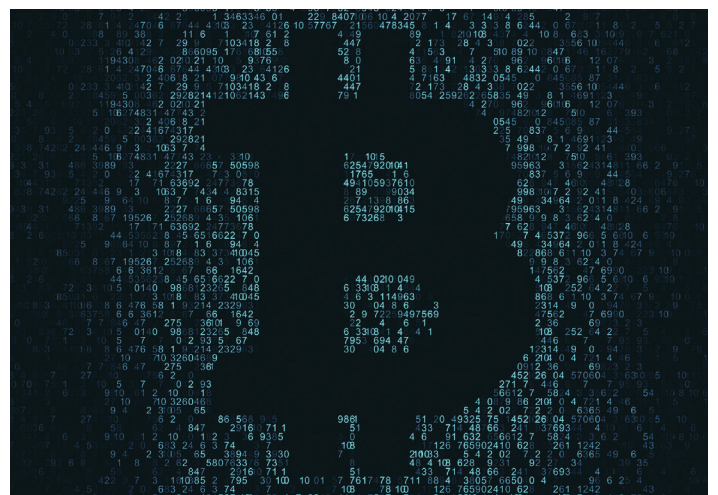
Following implementation, RedotPay achieved positive ROI within the first few months. This was driven by improved conversion rates, reduced fraud losses, and a strong compliance posture across the entire user journey, even under high transaction volumes.

New customer onboarding has become faster and smoother, with reduced delays from manual reviews and better automation of KYC/AML checks.

Login and authentication processes are strengthened with real-time device and behavioural intelligence from ThreatMetrix, improving protection against account takeovers while maintaining frictionless legitimate access.

Across payments and transfers Bridger Insight XG enables instant sanctions screening, and ThreatMetrix has achieved over 90% accuracy in fraud detection, reducing false positives and ensuring legitimate transactions proceed without interruption.

24/7 automated monitoring and detection has eliminated the need for round-the-clock manual oversight, saving substantial time and resources, while improving conversion rates, reducing fraud losses, and maintaining strong compliance posture even with high transaction volumes.



Supporting scalable growth and expansion in new markets to advance financial inclusion

By implementing ThreatMetrix and Bridger Insight XG, RedotPay established a scalable fraud prevention and compliance framework capable of supporting its global stablecoin payment ecosystem.

The solutions enable RedotPay to:

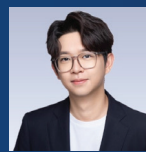
- Detect emerging fraud threats across the digital customer lifecycle
- Maintain strong AML and sanctions compliance across global markets
- Support rapid expansion into new regions and customer segments
- Deliver fast, secure and frictionless payment experiences

With stronger fraud defences and greater compliance confidence, RedotPay is well-positioned to further expand its platform and accelerate the adoption of stablecoin-powered payments worldwide. These capabilities play a key role in enabling the company to better serve unbanked users, crypto enthusiasts, and everyday customers with instant, borderless stablecoin-based payments, while continuing to deliver fast, inclusive, and secure financial services.



“The LexisNexis Risk Solutions Professional Services team has delivered exceptional support throughout our journey. Their deep expertise in AML, fraud prevention, and the ThreatMetrix and Bridger Insight XG implementations, combined with proactive, responsive support, made the integration smooth, fast, and highly effective, even during challenging periods.”

LexisNexis Risk Solutions delivers outstanding 24/7 responsiveness and strategic guidance; their dedication and client-focused approach have been instrumental in helping RedotPay build robust defences while accelerating growth in the stablecoin payment space.”



— Michael Chin,
Risk and Compliance Director,
RedotPay

Protect the account-to-transaction lifecycle while supporting fast, secure, and compliant growth.

[Explore our solutions](#)

The opinions expressed within the case studies above represent customer opinions. LexisNexis® Risk Solutions believes these case study experiences generally represent the experience found with other similar customer situations. However, each customer will have its own subjective goals and requirements and will subscribe to different combinations of LexisNexis® Risk Solutions services to suit those specific goals and requirements. These case studies may not be deemed to create any warranty or representation that any other customer's experience will be the same as the experiences identified herein.

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